

The customer service charge is a fixed monthly charge, regardless of how much gas you use. The natural gas charge is the market price of the commodity which is passed through to the customers at the same price that the utility purchased the gas. The utility makes no profit on your gas charge under the Energy Charge section of your bill. The reconciliation of the gas costs are monitored yearly by the Maine Public Utilities Commission to insure compliance. The service and the delivery charges recovers the cost of operations and maintenance. Together these charges cover the cost of meter reading, meters, pipe maintenance, billing and other customer related costs. As a utility regulated by the Maine Public Utilities Commission our rates, pricing, and any rate hikes are reviewed and approved by the commission.

Conversion Factor is a factor that converts the measured volumes (in CCF) to therms. The factor is calculated based on two components 1) The delivery pressure to your meter, a constant and; 2) The average BTU content of the gas delivered to you for the billing period.

Reference Information:
Hours of Operation
Monday - Friday 7:30 am - 4:00 pm

Natural Gas Emergency:
1-877-532-5636

Dig Safe Notification
1-888-344-7233

Questions about your bill:
Business Office: 207-729-0420
Toll Free: 1-877-867-1642

Maine Natural Gas
PO Box 99
Brunswick, ME 04011

**CLEAN, AFFORDABLE,
RELIABLE ... NATURAL GAS**

Understanding your Natural Gas Bill



877-867-1642

What Your Natural Gas Bill Looks Like

Natural gas use is measured in units of volume, CCF (1 CCF = 100 cubic feet). The difference between your previous and current meter readings (in CCF) is converted to therms by applying an energy and pressure factor. Natural gas charges is the cost of the natural gas itself.

A Therm of natural gas is equal to 100,000 BTUs. **A BTU** (British Thermal Units) is the quantity of heat required to raise the temperature of one pound of water by one degree Fahrenheit.

The index price option is the price of gas which changes monthly as the market price of natural gas changes.

The fixed price option is the price of gas the customer has elected for a certain period of time.

Date Printed: 04/09/2010

Account Number: -

Meter # 00000116

Previous Balance	Payments received as of 04/7/10	Balance Forward	New charges					This amount due upon receipt
			Natural gas charges:	Sales Tax	Other charges:	Loan charges:	Late payment charges:	
\$	-		112.31	0.00	0.00	0.00		\$

To avoid late charges, pay prior to 05/04/2010

Billing Address:

Service for:

Billing Period: 35 days

03/02/2010 -- 04/06/2010

Next meter reading on or about: 05/06/2010

*Spring has Sprung,
As warmer weather arrives,
outdoor projects begin.*

Remember.....

Before you Dig

Call Dig Safe

1-888-DIG-SAFE

1-888-344-7233

Questions about your bill?
Call: 1-877-867-1642

Residential Sales Service

Explanation of natural gas used

Current reading: 04/06/2010	2144
Previous reading: 03/02/2010	-- 2022
Difference (ccf)	122
Conversion factor	x 1.01900
Natural gas used (therms)	124.3
Cost of natural gas used	
Customer Service Charge:	\$20.12
Delivery Charge:	
First 50.0 @ 0.3237 per 1 therm	16.18
Next 74.3 @ 0.2878 per 1 therm	21.38

Energy Charge:

Index Price Option 03/02/2010 -- 04/06/2010	
124.3 @ 0.4394 per 1 therm	54.62

Your natural gas charges \$112.31

Your natural gas usage (in therms)												
35 days	28 days	28 days	28 days	28 days	28 days	35 days	25 days	31 days	35 days	28 days	35 days	28 days
Apr-10	Mar-10	Feb-10	Jan-10	Dec-09	Nov-09	Oct-09	Sep-09	Aug-09	Jul-09	Jun-09	May-09	
124.3	161.5	174.5	201.6	85.3	81.0	32.1	30.4	41.2	32.5	43.6	56.4	

Please detach and return this stub with your payment to ensure proper credit.

Date Printed: 04/09/2010

Account Number:

Service:

Previous Balance	Payments received as of 04/7/10	Balance Forward	New charges					This amount due upon receipt
			Natural gas charges:	Sales Tax	Other charges:	Loan charges:	Late payment charges:	
\$	-		112.31	0.00	0.00	0.00		\$

To avoid late charges, pay prior to 05/04/2010

Return by mail to:

Information correction requested (complete reverse side)

Maine Natural Gas
PO Box 99
Brunswick, ME 04011

Please make checks payable to:
Maine Natural Gas

Amount Enclosed

\$