

AUTOMATIC PAYMENT AUTHORIZATION AND AGREEMENT

I (we) hereby authorize Maine Natural Gas, hereinafter "MNG" to debit my Deposit Account on each Payment Due Date for the payment then due on my Maine Natural Gas Account (all as identified below):

MNG Account # _____

Name(s): Exactly as it appears on your bank statement

Address _____

City, State, Zip _____

Account Type: Checking _____ Savings _____

Bank Name: _____

City, State, Zip: _____

Bank Routing Number: _____

Bank Account Number: _____

Home Phone Number: _____

Daytime Phone Number: _____

I agree (i) to maintain sufficient available funds in my Deposit Account to make each payment on the Payment Due Date and (ii) to pay any insufficient funds charge incurred by MNG if I fail to do so. I understand that Maine Natural Gas will give me advance notice of the payment amount. This authorization shall remain in full force and effect until (a) MNG receives written notice of termination from me and has had a reasonable opportunity to act on it; or (b) MNG gives me notice of termination. If this authorization is terminated or if there are not sufficient available funds in my Deposit Account on the Payment Due Date to make a payment or if the Bank fails to transmit a payment to MNG for any other reason, I understand and agree that I remain fully obligated to pay all amounts due on my MNG Account, together with any late charges and other fees provided for in the Company's terms and conditions.

Signature _____

Date _____

M A I N E N A T U R A L G A S

No writing checks.
No licking stamps.
No sealing envelopes.

Never worry about late payments.

*Please note that any personal information
provided is protected and handled with
the utmost confidentiality.*

CLEAN, AFFORDABLE,
RELIABLE ... NATURAL GAS

AutoPay



MAINE
NATURAL GAS

Maine Natural Gas
PO Box 99
Brunswick, ME 04011

Phone: 877.867.1642
Fax: 207.729.9452
www.mainenaturalgas.com

877.867.1642

AutoPay is the easy way to pay your monthly natural gas bill. You'll never have to worry about late payments again and you'll save yourself time and hassles.

It's simple.

You receive the bill – we process the payment electronically.

It's convenient.

Once you're signed up, your bills are paid automatically. No more hassles.

It's free.

There is no charge for this service.

Who is eligible?

Any active Maine Natural Gas residential or commercial customer is eligible for AutoPay.

How does billing work?

You'll still receive a monthly bill. However, the amount owed will be electronically deducted from your authorized checking or savings account 20 days after the billing date. If the 20th day falls on a weekend or banking holiday, the electronic funds transfer (EFT) will take place on the next business day. You may question your bill by contacting the Maine Natural Gas Customer Service Department at 1-877-867-1642. If a discrepancy is found, any adjustments will be made in the next payment cycle.

What happens if my account has insufficient funds?

If your bank refuses to honor your EFT payment, Maine Natural Gas will send you a written notification. You must then pay your bill in full by cash or money order before the next month's bill is received. A fee will be added to your account for each non-paid EFT transaction. If your next bill reflects a past due balance, you will be removed from AutoPay until your account is paid in full. Reinstatement is subject to Maine Natural Gas' approval.

What if I change my mind?

Should you decide to leave AutoPay, change bank accounts or close your bank account, you must notify Maine Natural Gas prior to the next scheduled transfer. Notification may be by email at info@mainenaturalgas.com; call our customer service center at 1-877-867-1642; written notification should be sent to: Maine Natural Gas, P.O. Box 99, Brunswick, ME 04011.

How can I sign up for AutoPay?

Please fill out the Payment Authorization and Agreement application on the reverse side. If you are authorizing payment from a savings account, you'll need the account number at a U.S. bank or credit union and the institution's routing number (call your bank). For a checking account, just complete the form, attach a voided check and mail to Maine Natural Gas, P.O. Box 99, Brunswick, ME 04011. If you have questions about AutoPay, call our Customer Service Department at 1-877-867-1642 and a Maine Natural Gas representative will be glad to assist you.



AutoPay makes it possible to deduct your payment from your checking account automatically. If you sign up for AutoPay you won't have the hassle of writing a check to pay your natural gas bill ever again. About 20 days after the billing date your payment will automatically be deducted from your account. The transaction will show up on your next financial statement.

To sign up, please fill out the Payment Authorization and Agreement form on the reverse side, cut and return this portion. If you are authorizing payment from a savings account, you'll need the account number at a U.S. bank or credit union and the institutions' routing number (call your bank). For a checking account, just complete the form, attach a voided check and mail to:

Maine Natural Gas
P.O. Box 99
Brunswick, ME 04011

