

Availability

Budget Payment Plan is available to the following residential customers:

- Customers on FPO or IPO
- Customers not on payment arrangement
- Customers with account balance current

- Once enrolled, your account will remain on the Budget Payment Plan until you notify us that you wish to cancel this service. If you miss two payments you will be removed from the Budget Payment Plan. Once removed, the total outstanding balance becomes due and payable within 30 days and interest begins accruing as applicable.

Maine Natural Gas
PO Box 99
Brunswick, ME 04011

Phone: 877.867.1642
Fax: 207.729.9452
www.mainenaturalgas.com

Frequently Asked Questions

Q *When may I enroll in the Budget Payment Plan?*

A While the Budget Payment Plan year begins in July, customers may enroll anytime. Although you can sign up at any time by calling us, each month you delay will increase your monthly budget amount somewhat since there are fewer months to spread your costs in the current budget year that began in July.

Q *How is the budget bill amount calculated?*

A Once enrolled, we look at your previous year's historical usage and the expected cost of gas to calculate a monthly charge.

Q *How often is the bill calculated?*

A In December and April, your Budget Payment Plan will be reviewed and may be adjusted to reflect changes in gas costs or your actual usage for the four month period. You will be notified if the budget amount will be changed.

M A I N E N A T U R A L G A S

CLEAN, AFFORDABLE,
RELIABLE ... NATURAL GAS

Budget Payment Plan



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877.867.1642

Introduction

If your goal is to stabilize the amount of your monthly payments, you may want to also consider enrolling in our Budget Payment Plan, which is available with both our standard service and the Fixed Price Option.

Summer's heat and winter's cold can cause big fluctuations in the size of your Maine Natural Gas bill, and that can put a strain on your household budget. But you can avoid those big bills and pay a more modest, uniform amount each month with our Budget Payment Plan.

For this program, your estimated annual natural gas costs are added up and divided by twelve. The result is your monthly Budget Bill: an amount that you can plan on having to pay, eleven months a year, based on your own actual history of natural gas use. In the twelve month, your bill will be adjusted (either plus or minus) to reflect your actual charges over the previous eleven months.

Budget Payment Plan Rules

- To qualify for the Budget Payment Plan your account balance must be current
- Budget Payment Plan accounts must be current. Once an account is past due, it will be removed and interest will be applied to the account balance
- Any payment amount remaining unpaid at the end of the month is considered past due. Past due amounts will be added to the next month's bill. If you miss two budget payments and the account is automatically removed from the Budget Payment Plan
- New accounts with no usage history are estimated



Benefits

- Predictable, manageable monthly payments
- Ability to enter into plan at any time during the year
- Budget Payment Plan accounts are not subject to finance charges on any unpaid account balances
- Ability to pre-pay the account
- In December and April, your Budget Payment Plan will be reviewed and may be adjusted to reflect changes in gas costs or your actual usage for the four month period. You will be notified if the budget amount will be changed.

No matter how hot or cold the weather, your bills will stay unseasonably mild!